Web Intelligence and Fuzzy Logic -The Concept of Web IQ (WIQ)

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In moving further into the age of machine intelligence and automated reasoning, we have reached a point where we can speak, without exaggeration, of systems which have a high machine IQ (MIQ). The Web and especially search engines -with Google at the top — fall into this category. In the context of the Web, MIQ becomes Web IQ, or WIQ, for short.





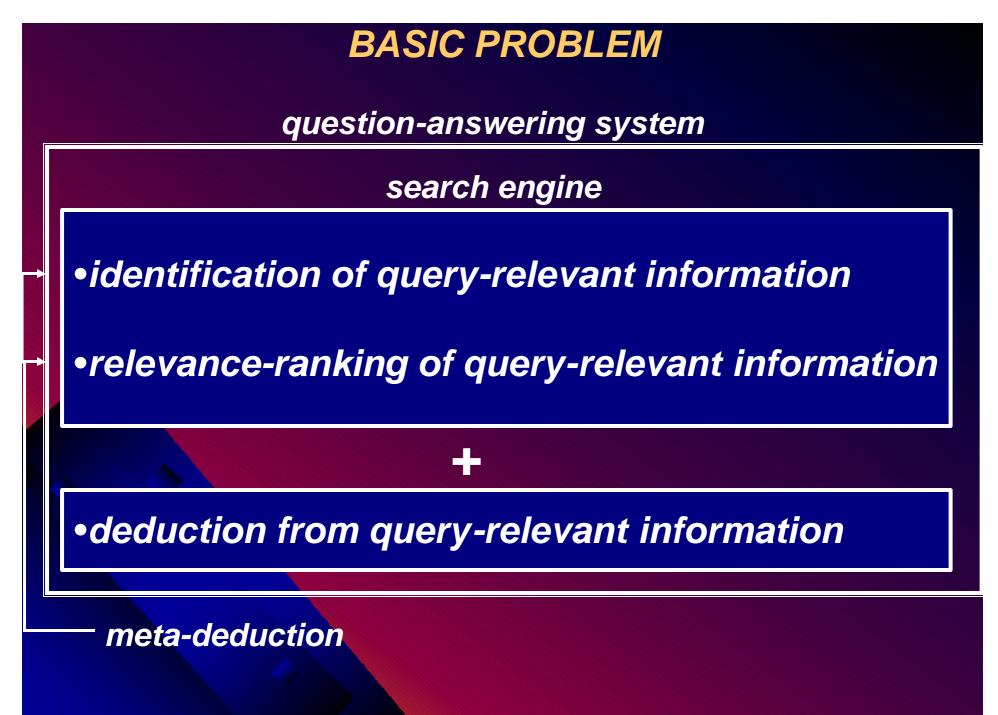
PREAMBLE

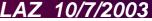
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WEB INTELLIGENCE

 Existing search engines have many remarkable capabilities. However, what is not among them is the deduction capability — the capability to synthesize an answer to a query by drawing on bodies of information which reside in various parts of the knowledge base.

 A question-answering system is by definition a system which has deduction capability. One of the principal goals of Web intelligence is that of evolving search engines into question-answering systems. Achievement of this goal requires a quantum jump in the WIQ of existing search engines.





QUANTUM JUMP IN WIQ

 Can a quantum jump in WIQ be achieved through the use of existing tools such as the Semantic Web and ontology-centered systems--tools which are based on bivalent logic and bivalent-logic-based probability theory?



• It is beyond question that, in recent years, very impressive progress has been made through the use of such tools. But, a view which is advanced in the following is that bivalent-logicbased methods have intrinsically limited capability to address complex problems which arise in deduction from information which is pervasively illstructured, uncertain and imprecise.



The major problem is World Knowledge



WHAT IS WORLD KNOWLEDGE?

 world knowledge is acquired through experience and education

examples

- usually it is hard to find parking near the campus between 9 and 5
- big cars are safer than small cars
- few professors are rich



WORLD KNOWLEDGE AND THE WEB KEY POINTS

 world knowledge plays a pivotal role in human cognition

 in particular, world knowledge forms the basis for disambiguation, decision-making, deduction and search

• specific: Helsinki is the capital of Finland

• general: Icy roads are slippery



WORLD KNOWLEDGE: EXAMPLES

specific:

- *if Robert works in Berkeley then it is likely that Robert lives in or near Berkeley*
- *if Robert lives in Berkeley then it is likely that Robert works in or near Berkeley*
- generalized:

if A/Person works in B/City then it is likely that A lives in or near B

precisiated:

Distance (Location (Residence (A/Person), Location (Work (A/Person) isu near

protoform: F (A (B (C)), A (D (C))) isu R



- the Web is, in the main, a repository of specific world knowledge
- Semantic Web and related systems serve to enhance the performance of search engines by adding to the web a collection of relevant fragments of world knowledge
- the problem is that much of world knowledge, and especially general world knowledge, consists of perceptions

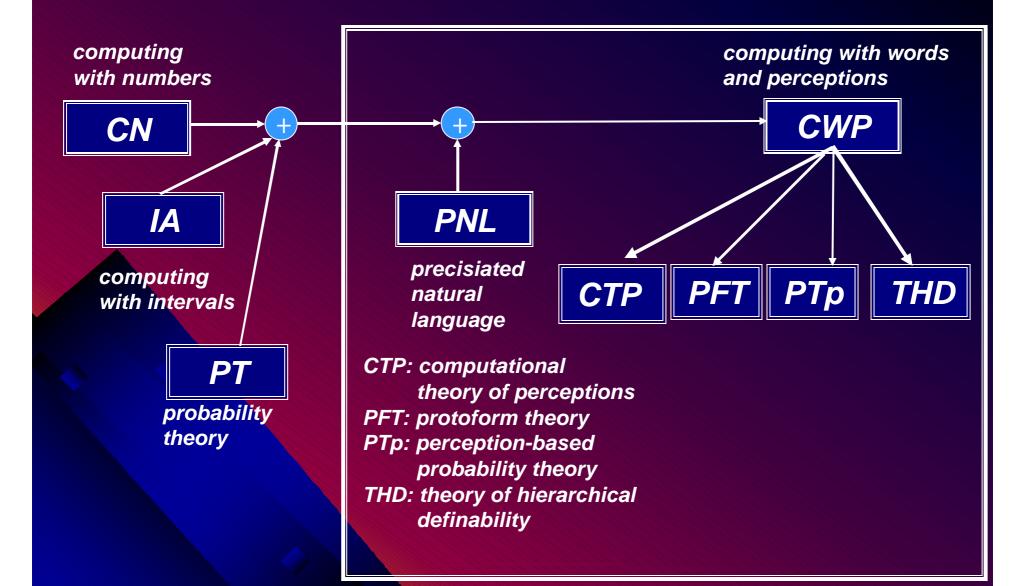


- perceptions are intrinsically imprecise
- imprecision of perceptions stands in the way of representing the meaning of perceptions through the use of conventional bivalentlogic-based languages
- to deal with perceptions and world knowledge, new tools are needed

 of particular relevance to enhancement of web intelligence are Precisiated Natural Language (PNL) and Protoform Theory (PFT)



NEW TOOLS





LIMITATIONS OF SEARCH ENGINES TEST QUERIES

- 1. How many Ph.D.'s in computer science were produced by European universities in 1996?
- 2. Age of the President of Finland?
- 3. Name of the King of Finland?
- 4. Largest port in Switzerland?
- 5. Smallest port in Canada?
- 6. Number of lakes in Finland?

- distance between largest city in Spain and largest city in Portugal: failure
- largest city in Spain: Madrid (success)
 - largest city in Portugal: Lisbon (success)
- distance between Madrid and Lisbon
 - (success)



• population of largest city in Spain: failure

• largest city in Spain: Madrid, success

• population of Madrid: success



• smallest port in Canada: failure

Searched the web for <u>smallest port</u> <u>Canada</u>. Results 1 - 10 of about 77,100. Search took 0.43 seconds.

[PDF]<u>Canada's Smallest Satellite: The Canadian Advanced</u> <u>Nanospace ...</u>

File Format: PDF/Adobe Acrobat - View as HTML

... leading the design, development, testing, and operations of Canada's smallest satellites

having ... two imager lenses and the information and power test port. ...

cubesat.calpoly.edu/reference/canx_paper.pdf - <u>Similar pages</u>

Bw Poco Inn And Suites in Port Coquitlam, Canada

... 1000mt N//Bustop Crnr Coast Meridan/Lougheed Hwy Bus Coquitlam Taxi/Port Coquitlam/2km

W... Of Largest Meeting Room - 3420 Sq Ft Capacity Of Smallest Meeting Room ...

www.travel-hotels-europe.co.uk/hotels/

dist5/175892/moreinto.htm - 9k - Cached - Similar pages



• <u>Ramada Hotel & Conference in Edmonton, Canada</u> ... Coffee Direct Dial Telephone Hair Dryer Iron/Ironing Board Modem/Data Port Connection On ... Of Largest Meeting Room - 9877 Sq Ft Capacity Of Smallest Meeting Room ... www.travel-hotels-europe.co.uk/hotels/ dist4/141937/moreinfo.htm -10k - <u>Cached</u> - <u>Similar pages</u> [<u>More results from www.travel-hotels-europe.co.uk</u>] Port Alberni, Canada Hotel Information, Rate Comparison: Direct ... Port Alberni, Canada, featured hotel: Best Western Barclay ... refurbished rooms centrally located in port alberni 87 ... 3105 sq ft capacity of smallest meeting room ... www.hotels-shopper.com/CA/YPB.html - 35k - Cached - Similar pages Port Dover, Ontario Canada bed and breakfasts - in top 10% in Heritage Homestead Bed and Breakfast - Simcoe, Ontario, Canada, ... Lake Erie's ports, including Port Dover just ... the original builder) is the smallest, though its ... www.bbontario.com/heritagehomestead.cfm - 14k - Cached - Similar pages



Canada / New England Port Cities

Philipsburg, St. Maarten. Half-French/half-Dutch and wholly delightful St. Maarten

is the smallest territory in the world to be shared by two sovereign states. ...

164.109.173.140/destinations/ports/na_saa.htm - 5k - <u>Cached</u> - <u>Similar</u> pages

<u>Sealetter Cruise Port Review: Do-It-Yourself Victoria BC Canada</u> ... arrives at Vancouver Island, at a port called Swartz ... the grand architecture of Canadian

Pacific hotels across Canada. ... in the day when the crowds are smallest. ...

www.sealetter.com/Jun-98/doitvict.html - 22k - Cached - Similar pages

<u>Best Western Toronto Airport in Mississauga, Canada</u> ... Accessible Iron/Ironing Board Microwave - Upon Request Modem/Data Port Connection

Pay-Per ... Of Largest Meeting Room - 2000 Sq Ft Capacity Of Smallest Meeting Room ...

www.world-stay.com/hotels/en/dist4/209801/moreinfo.htm - 9k -<u>Cached</u> - <u>Similar pages</u>



• largest port in Switzerland: failure

Searched the web for <u>largest port Switzerland</u>. Results 1 - 10 of about 215,000. Search took 0.18 seconds. Sponsored Links

Virtual Switzerland

Concierge, tourist and travel information. Zurich offices.

www.weequalize.com/ Interest:

See your message here...

THE CONSULATE GENERAL OF SWITZERLAND IN CHINA - SHANGHAI FLASH N ...

... 1993, is one of the largest port constructions in ... rear basis of the deepwater port,

bearing comprehensive ... Consulate General of Switzerland for business related ...

www.sinoptic.ch/shanghaiflash/2003/200303.htm - 20k - Sep 2, 2003 -Cached - Similar pages



EMBASSY OF SWITZERLAND IN CHINA - CHINESE BUSINESS BRIEFING N° ...

EMBASSY OF SWITZERLAND. ... Tianjin opens container shipping route to Europe Tianjin Port,

the largest port city in north China, opened a direct container shipping ...

www.sinoptic.ch/cbb/2003/cbb030224-030302.htm - 38k - Sep 2, 2003 -

<u>Cached - Similar pages</u> [<u>More results from www.sinoptic.ch</u>]

Andermatt, Switzerland Discount Hotels - Cheap hotel and motel people do, and you'll get the quaint stereotype of Switzerland that the ... Although GOTHENBURG is Scandinavia's largest port, shipbuilding has long since taken a ... www.eztrip.com/ANDERMATT_CH_INTL.html - 16k - <u>Cached</u> - <u>Similar</u>

pages

Port Washington personals online dating post

... Port Washington largest online dating ... date are right in Port Washington. ... Saskatchewan

, Leask Saskatchewan , Switzerland , Switzerland , Hopedale , Hopedale ...

online-dating-services.communityfriends.net/ dating-serviceforums/4581.html - 11k - <u>Cached</u> - <u>Similar pages</u>



AZ of Tourism - Holiday and Vacation guide.

Offers comprehensive and continuously updated information on tourism, accommodation and entertainment for many major world cities and allows people to book ...

www.a-zoftourism.com/atoz-of-cities-in-UK.htm - 41k - <u>Cached</u> - <u>Similar pages</u>

SAIF - Sveriges Akademiska Idrottsförbund

... Austria Finland Georgien Hungary Netherlands (Holland) Japan Sweden Switzerland Preliminary

schedule ... role in merchandising, and hosts the largest port in Sweden ...

www.studentidrott.nu/floorball/index.asp - 22k - Sep 2, 2003 - <u>Cached</u> - <u>Similar pages</u>

<u>Hotels Rotterdam. Tourism Rotterdam. Accommodation Rotterdam. ...</u> ... largest city of the Netherlands and the world's largest port. ... The port has several natural advantages, the most ... from as far away as Switzerland, France and ... www.hotels-holland.com/info/Rotterdam/rotterdam.htm - 9k - <u>Cached</u> -<u>Similar pages</u>



RELEVANCE

• a concept which has a position of centrality in search is that of relevance • and yet, there is no definition of relevance relevance is a matter of degree • relevance cannot be defined within the conceptual structure of bivalent logic to define relevance, what is needed is **PNL (Precisiated Natural Language)**



EXAMPLE: DECISION PROBLEM

- should I insure my car against theft?
- decision-relevant information: probability that my car may be stolen?
- query: ?q: what is the probability that my car may be stolen?
- query-relevant information: information about my car and me; information in police department and insurance company files
- the answer yielded by bivalent-logic-based probability theory is: the probability that my car may be stolen is between 0 and 1



RELEVANCE FUNCTION

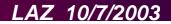
Rel (q/p)= degree to which p constrains the meaning of q, with p and q expressed as generalized constraints

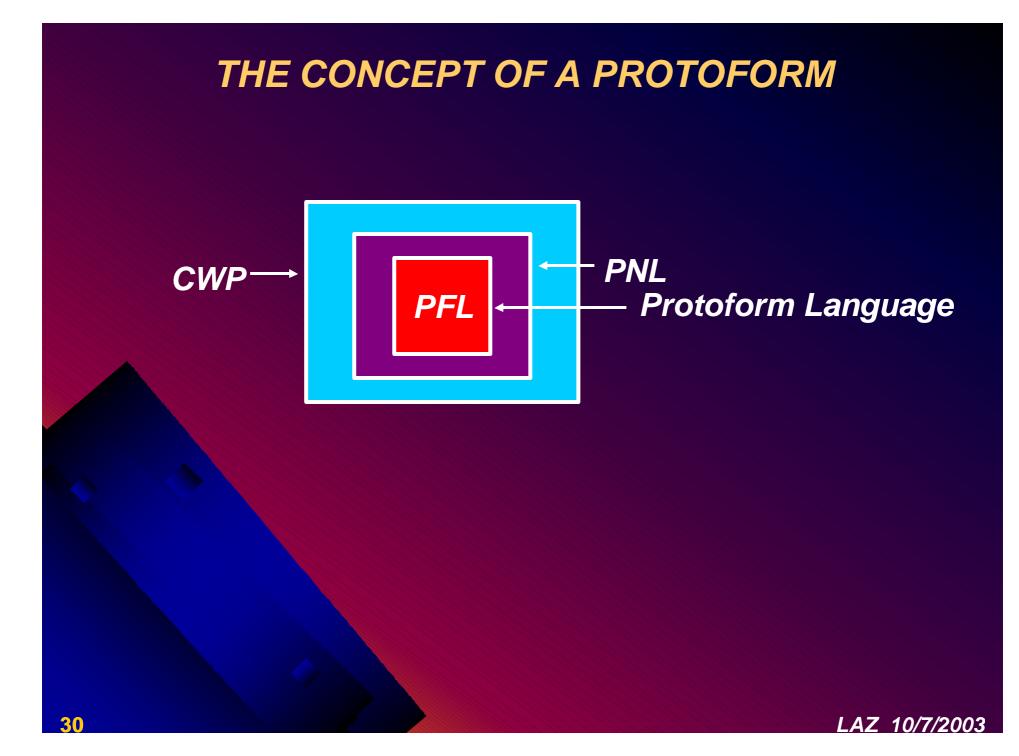
compositionality: can Rel (q/p^r) be expressed as a function of Rel (q/p) and Rel (q/r)?



PROTOFORM LANGUAGE





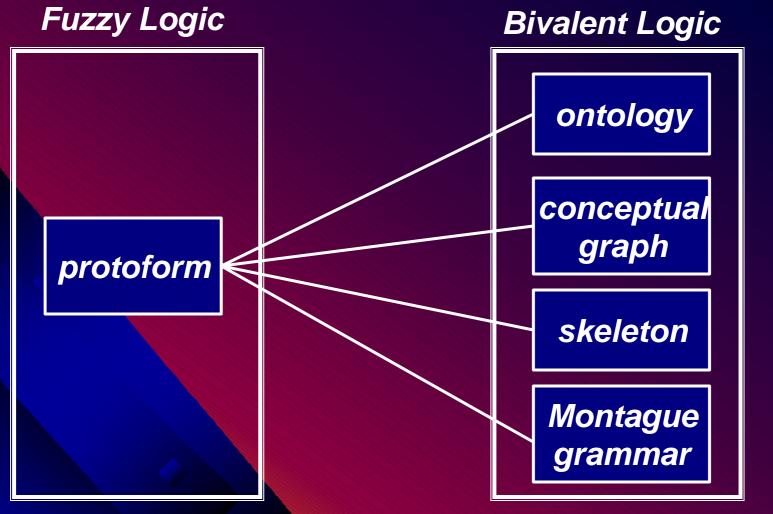


WHAT IS A PROTOFORM?

- protoform = abbreviation of prototypical form
- informally, a protoform, A, of an object, B, written as A=PF(B), is an abstracted summary of B
- usually, B is lexical entity such as proposition, question, command, scenario, decision problem, etc
- more generally, B may be a relation, system, geometrical form or an object of arbitrary complexity
- usually, A is a symbolic expression, but, like B, it may be a complex object
- the primary function of PF(B) is to place in evidence the deep semantic structure of B



THE CONCEPT OF PROTOFORM AND RELATED CONCEPTS



LAZ 10/7/2003

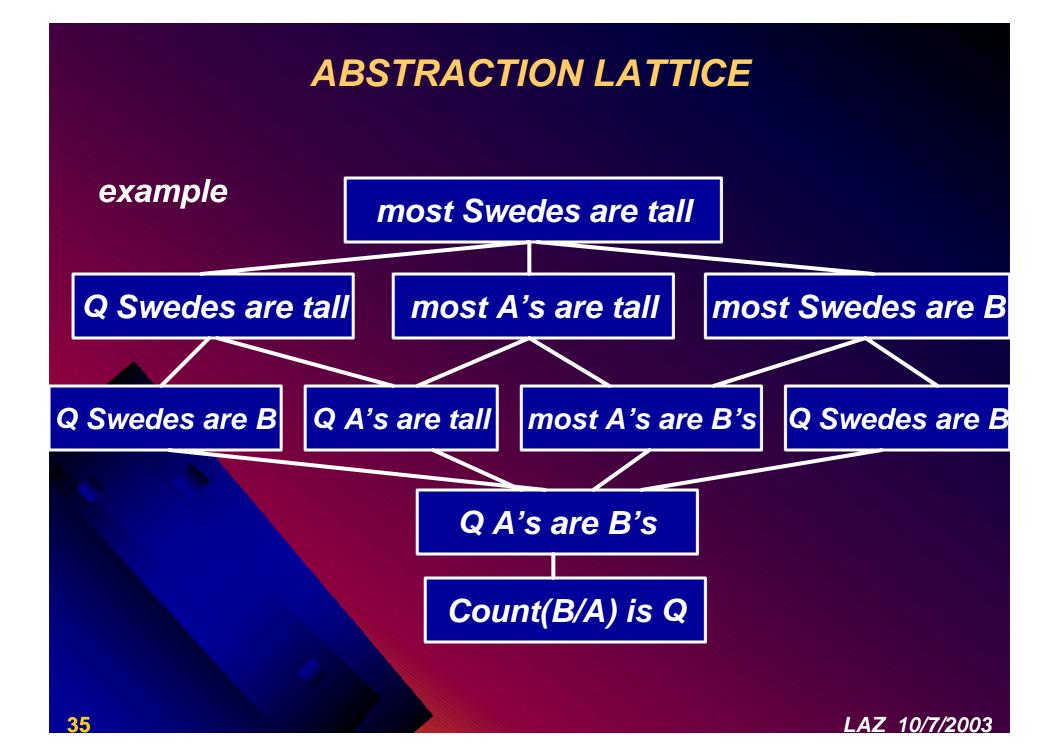
TRANSLATION FROM NL TO PFL

examples Most Swedes are tall \longrightarrow Count (A/B) is Q Eva is much younger than Pat \longrightarrow (A (B), A (C)) is R Age Eva Age Pat much <u>younger</u> usually Robert returns from work at about 6pm⁻ Prob {A is B} is C usually about 6 pm Time (Robert returns from work) 1 47

MULTILEVEL STRUCTURES

- An object has a multiplicity of protoforms
- Protoforms have a multilevel structure
- There are three principal multilevel structures
- Level of abstraction (a)
- Level of summarization (s)
- Level of detail (d)
- For simplicity, levels are implicit
- A terminal protoform has maximum level of abstraction
- A multilevel structure may be represented as a lattice





LEVELS OF SUMMARIZATION

example

p: it is very unlikely that there will be a significant increase in the price of oil in the near future

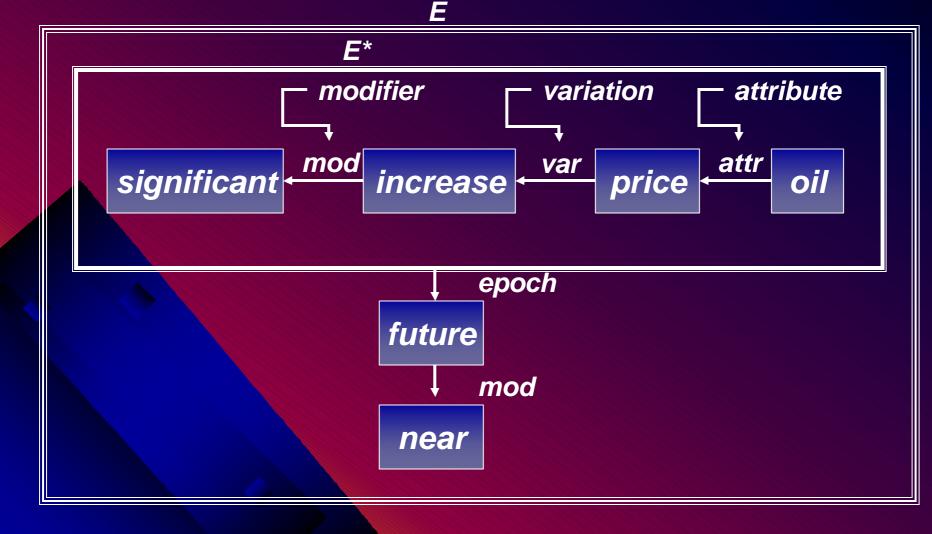
PF(p): Prob(E) is A

significant increase in the price of oil in the near future

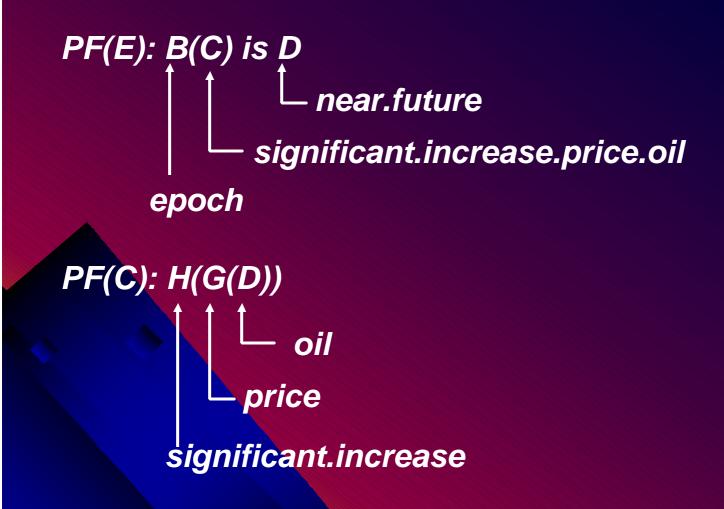


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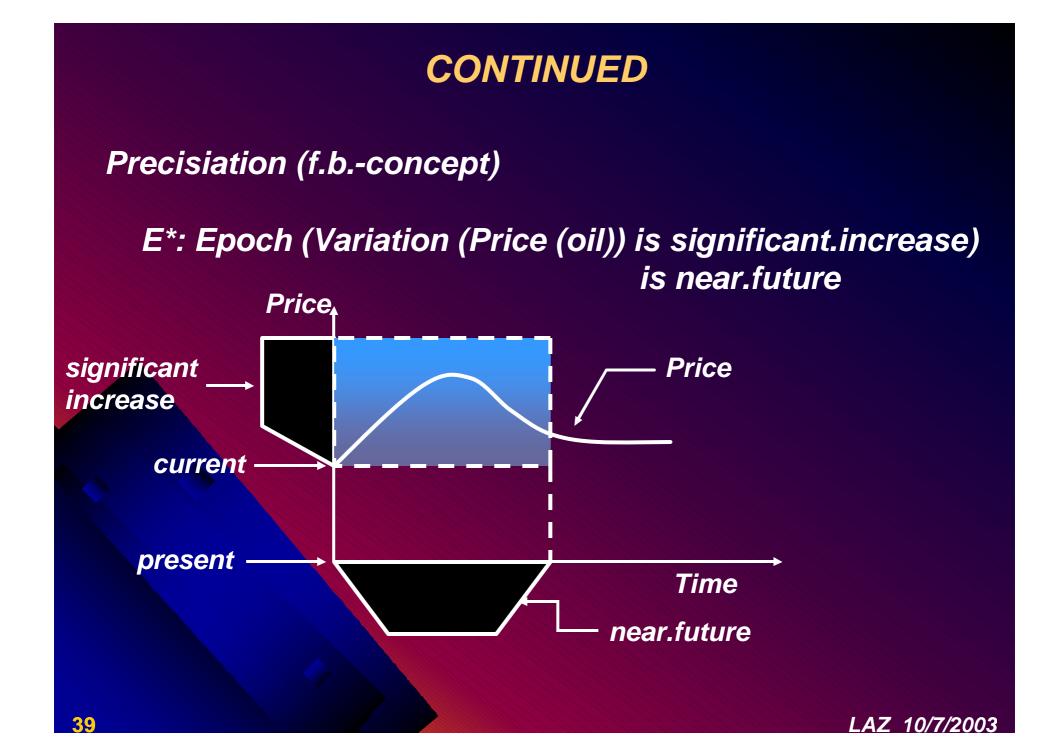
semantic network representation of E





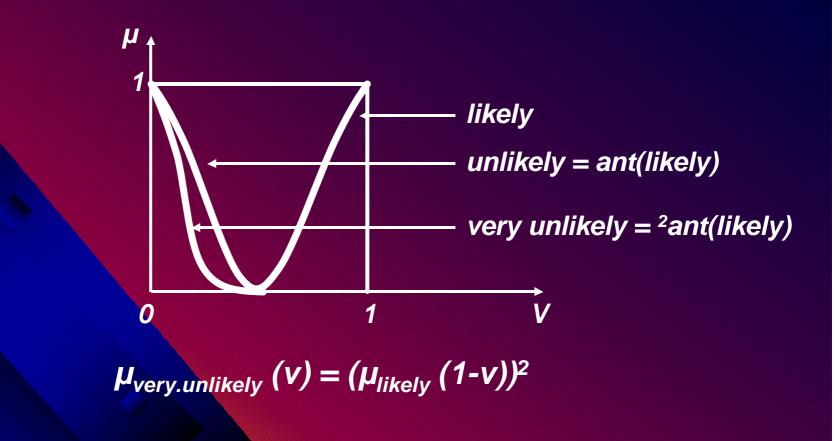








precisiation of very unlikely

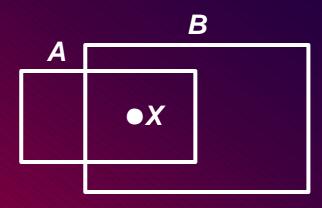


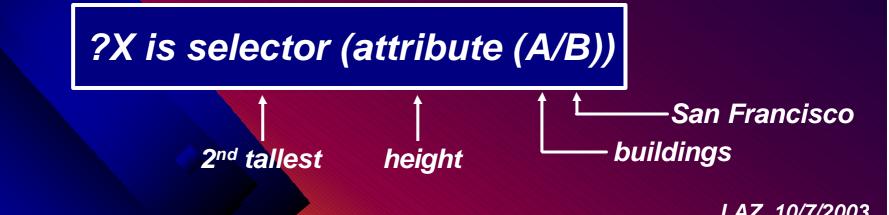


PROTOFORM OF A QUERY

Iargest port in Canada?

second tallest building in San Francisco





THE TALL SWEDES PROBLEM

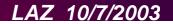
p: most Swedes are tall Q: What is the average height of Swedes? Try $p^* \longrightarrow p^{**}$: Count (B/A) is Q $q^* \longrightarrow q^{**}$: F(C/A) is ?R Swedes height attribute functional of height attribute

answer to q** cannot be inferred from p** level of summarization of p has to be reduced

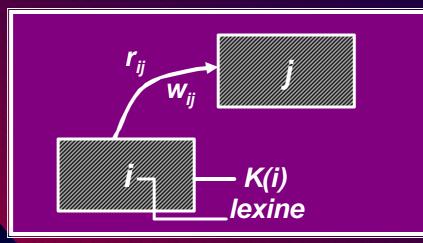


PROTOFORMAL SEARCH RULES

example query: What is the distance between the largest city in Spain and the largest city in **Portugal?** protoform of query: ?Attr (Desc(A), Desc(B)) procedure query: ?Name (A)/Desc (A) query: Name (B)/Desc (B) query: ?Attr (Name (A), Name (B))



ORGANIZATION OF WORLD KNOWLEDGE EPISTEMIC (KNOWLEDGE-DIRECTED) LEXICON (EL) (ONTOLOGY-RELATED)



w_{ij}= granular strength of association between i and i

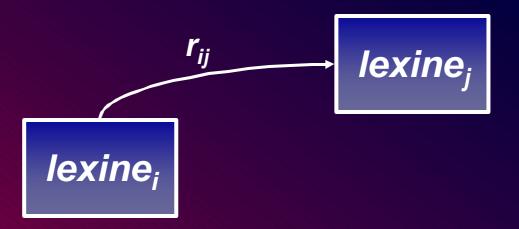
– network of nodes and links

i (lexine): object, construct, concept (e.g., car, Ph.D. degree)

• K(i): world knowledge about i (mostly perception-based)

- K(i) is organized into n(i) relations R_{ii}, ..., R_{in}
- entries in R_{ii} are bimodal-distribution-valued attributes of i
- values of attributes are, in general, granular and contextdependent

EPISTEMIC LEXICON



r_{ij}:

i is an instance of j i is a subset of j i is a superset of j j is an attribute of i i causes j i and j are related

(is or isu) (is or isu) (is or isu)

(or usually)

EPISTEMIC LEXICON FORMAT OF RELATIONS

perception-based relation

lexine	A ₁	 A _m	← attributes
	G ₁	G _m	← granular values

example

car	Make	Price	
	ford	G	
	chevy		

G: 20*% \ Đ 15k* + 40*% \ [15k*, 25k*] + • • •

granular count



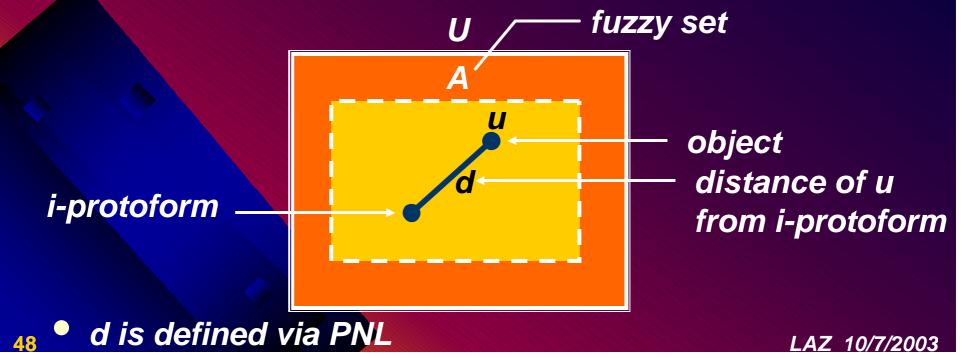
PROTOFORM OF A DECISION PROBLEM

- buying a home
- decision attributes
 - measurement-based: price, taxes, area, no. of rooms, ...
 - perception-based: appearance, quality of construction, security
- normalization of attributes
- ranking of importance of attributes
- importance function: w(attribute)
- importance function is granulated: L(low), M(medium), H(high)



THE CONCEPT OF *i*-PROTOFORM

- i-protoform: idealized protoform
- the key idea is to equate the grade of membership, μ_A(u), of an object, u, in a fuzzy set, A, to the distance of u from an i-protoform
- this idea is inspired by E. Rosch's work (ca 1972) on the theory of prototypes

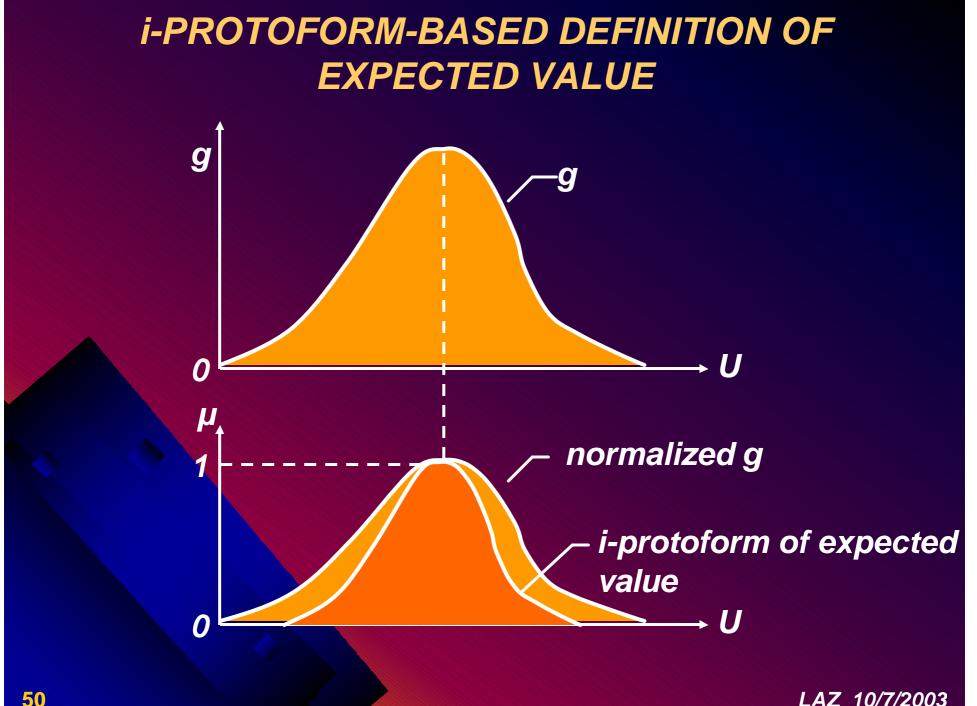


EXAMPLE: EXPECTED VALUE (f.f-concept)

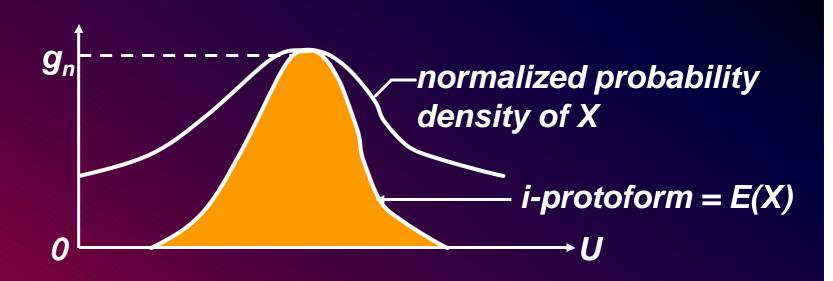
• X: real-valued random variable with probability density g standard definition of expected value of X

 $E(X) = \underset{U}{o}ug(u)du$ E(X) = average value of X

the label "expected value" is misleading



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• E(X) is a fuzzy set

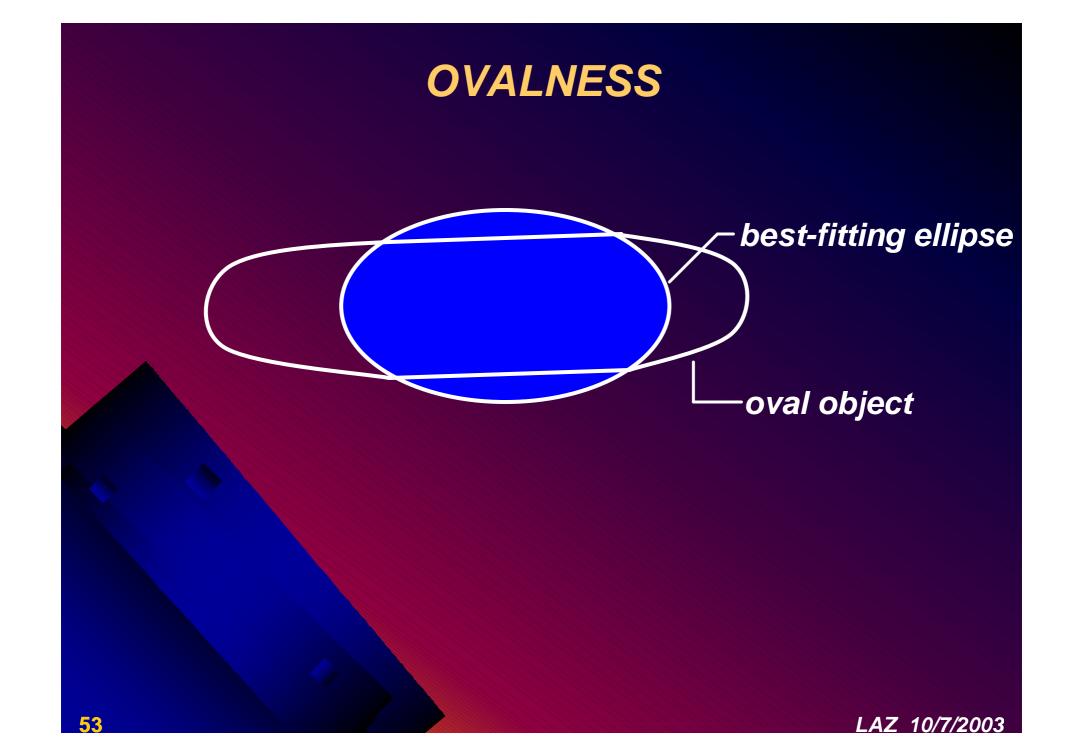
 grade of membership of a particular function, E*(X), in the fuzzy set of expected value of X is the distance of E*(X) form best-fitting i-protoform

I. PROTOFORMS OF GEOMETRICAL FORMS

- line
- square
- circle
- ellipse

i.protoform of an oval object is an ellipsoid
degree of ovalness = distance from bestfitting ellipsoid





PROTOFORM EQUIVALENCE

- A key concept in protoform theory is that of protoform-equivalence
- At specified levels of abstraction, summarization and detail, p and q are protoform-equivalent, written in PFE(p, q), if p and q have identical protoforms at those levels
- Example
 - p: most Swedes are tall
 - q: few professors are rich
 - **Protoform equivalence serves as a basis**
 - for protoform-centered mode of knowledge organization



PF-EQUIVALENCE

Scenario A:

Alan has severe back pain. He goes to see a doctor. The doctor tells him that there are two options: (1) do nothing; and (2) do surgery. In the case of surgery, there are two possibilities: (a) surgery is successful, in which case Alan will be pain free; and (b) surgery is not successful, in which case Alan will be paralyzed from the neck down. **Question: Should Alan elect surgery?**



PF-EQUIVALENCE

Scenario B:

Alan needs to fly from San Francisco to St. Louis and has to get there as soon as possible. One option is fly to St. Louis via Chicago and the other through Denver. The flight via Denver is scheduled to arrive in St. Louis at time a. The flight via Chicago is scheduled to arrive in St. Louis at time b, with a<b. However, the connection time in **Denver is short.** If the flight is missed, then the time of arrival in St. Louis will be c, with c>b. Question: Which option is best?



THE TRIP-PLANNING PROBLEM

 I have to fly from A to D, and would like to get there as soon as possible

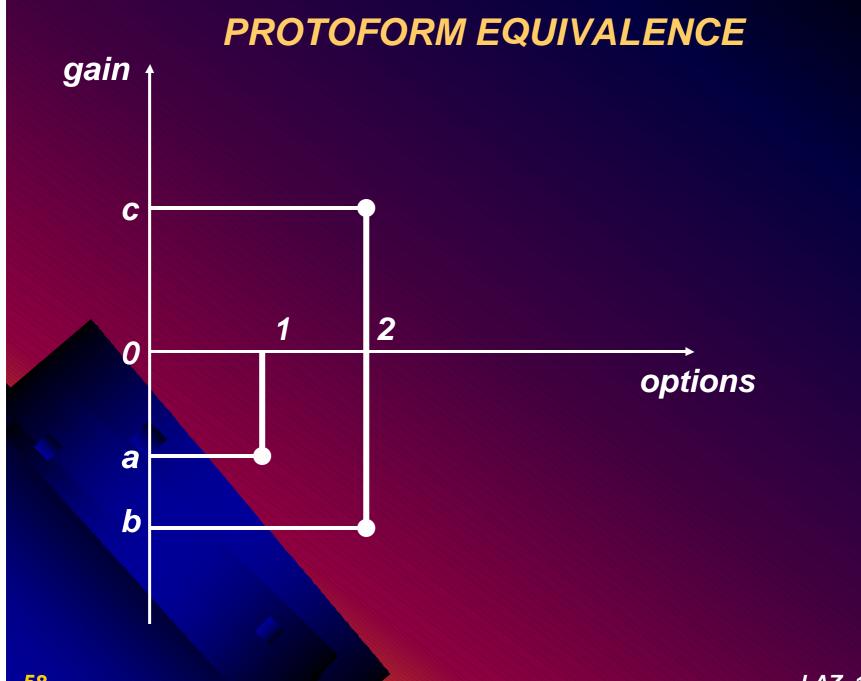
a

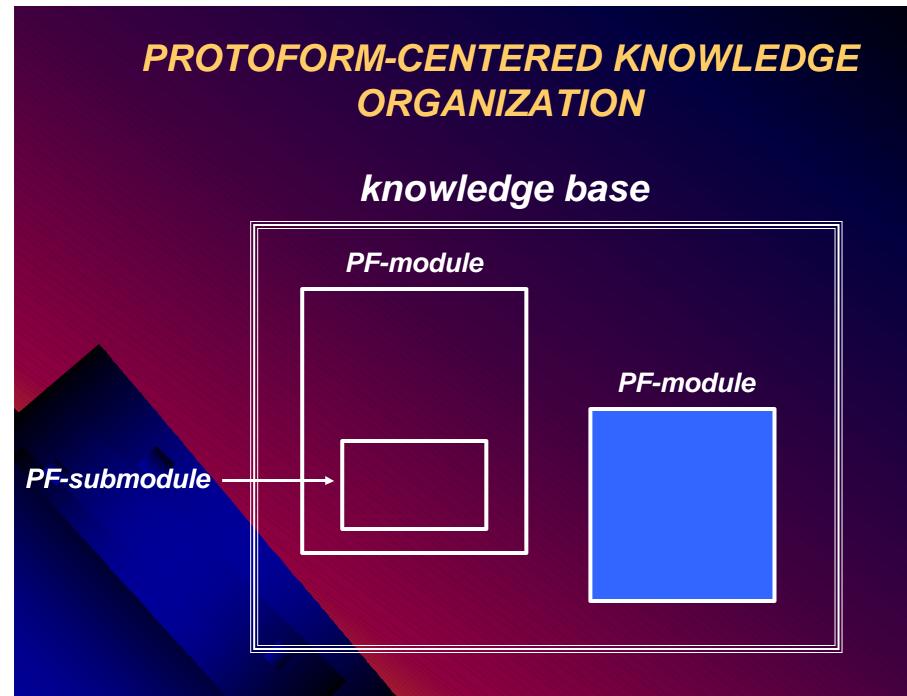
b

 I have two choices: (a) fly to D with a connection in B; or (b) fly to D with a connection in C

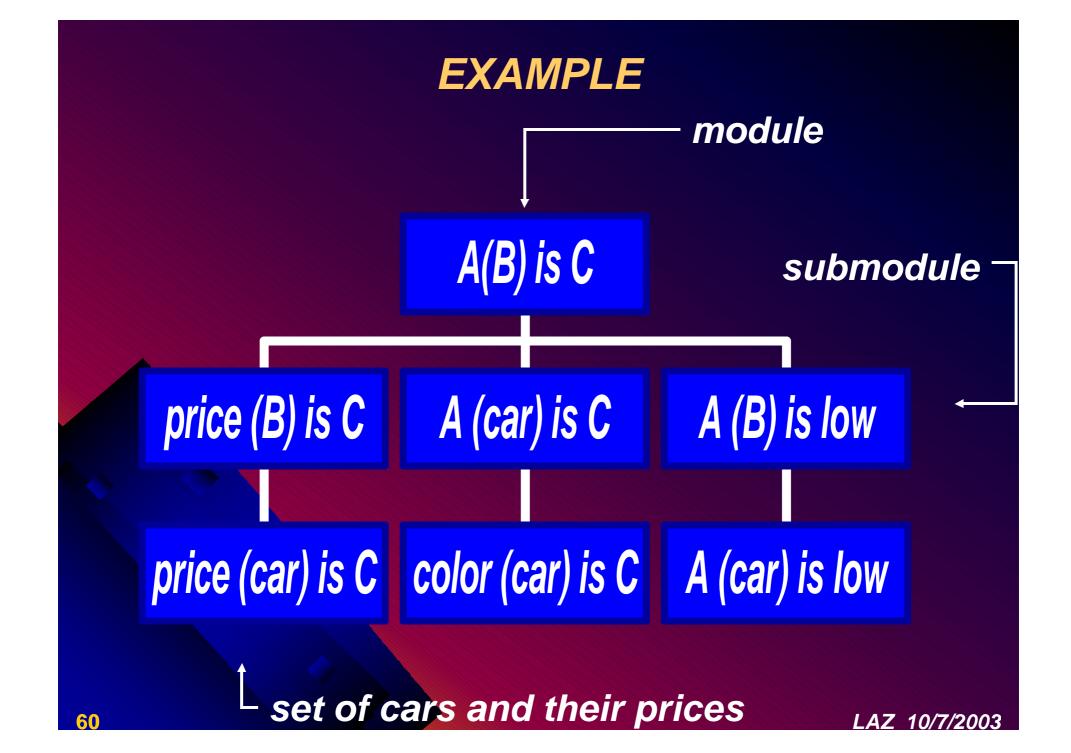
- if I choose (a), I will arrive in D at time t₁
- if I choose (b), I will arrive in D at time t_2
- t_1 is earlier than t_2
- therefore, I should choose (a) ?











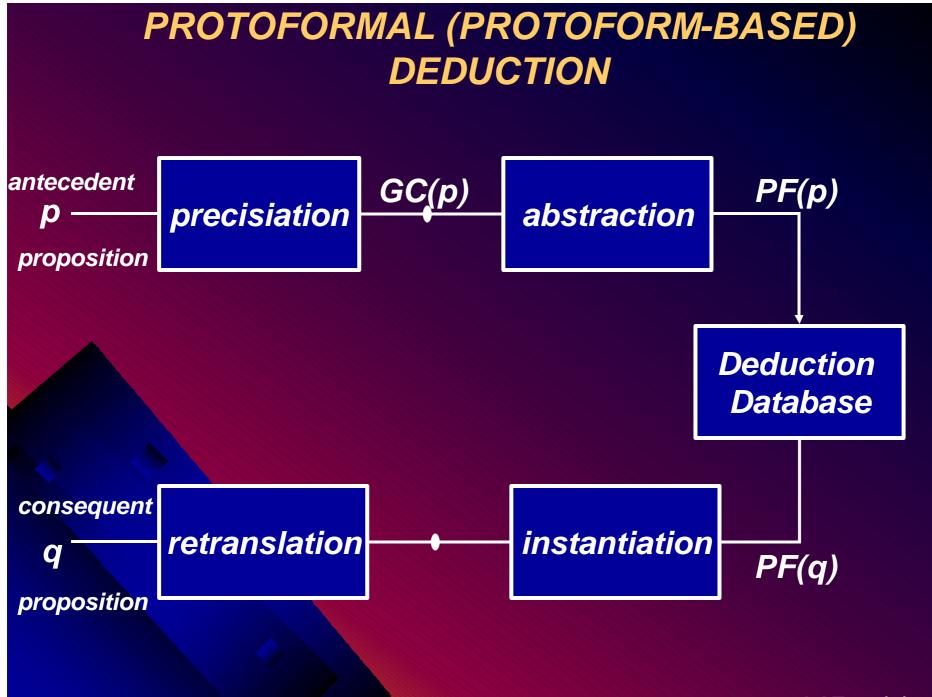
PROTOFORM-BASED DEDUCTION

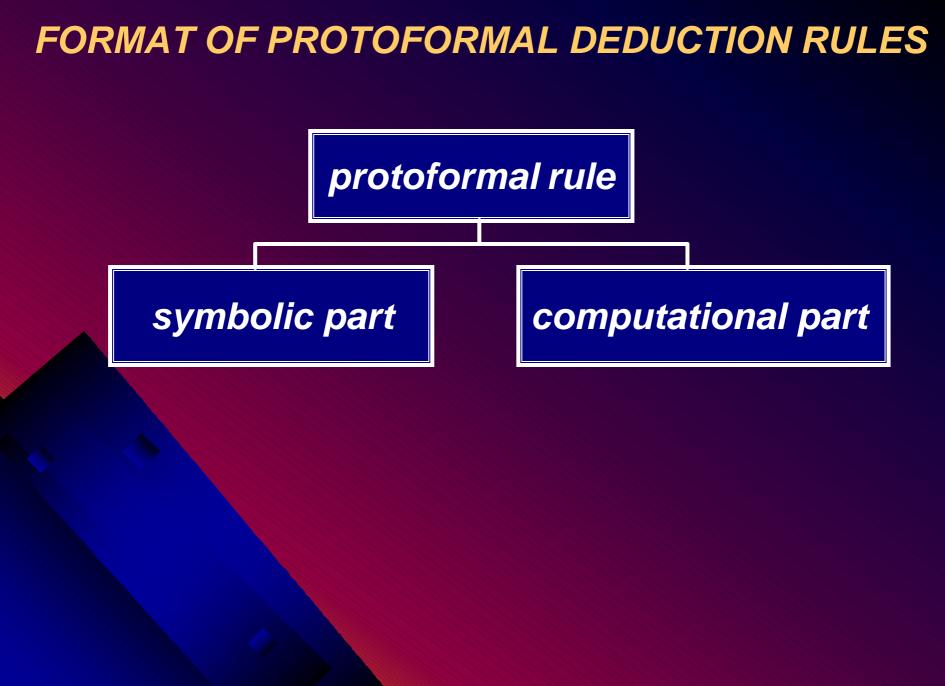


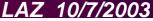
PROTOFORMS AND LOGICAL FORMS

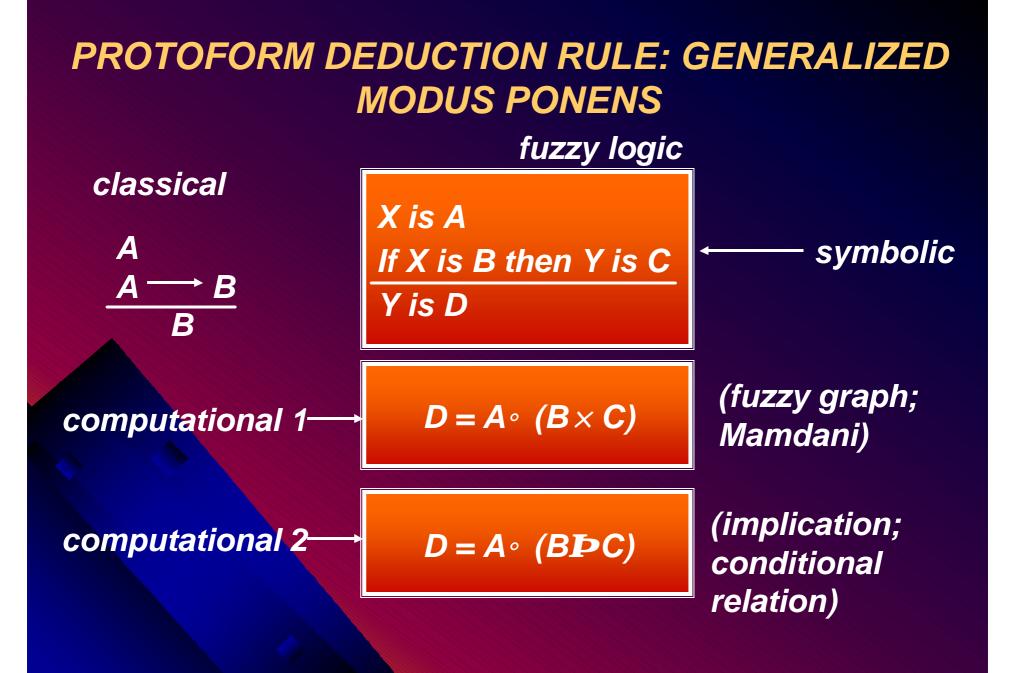
- *p* = *proposition* in a natural language
- if p has a logical form, LF(p), then a protoform of p, PF(p), is an abstraction of LF(p)

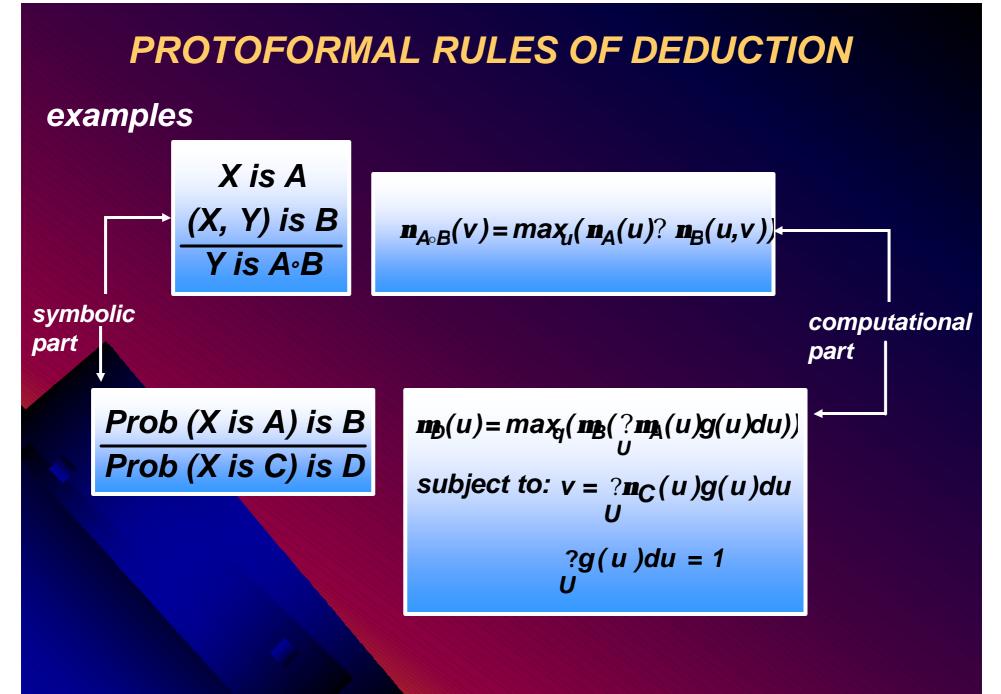


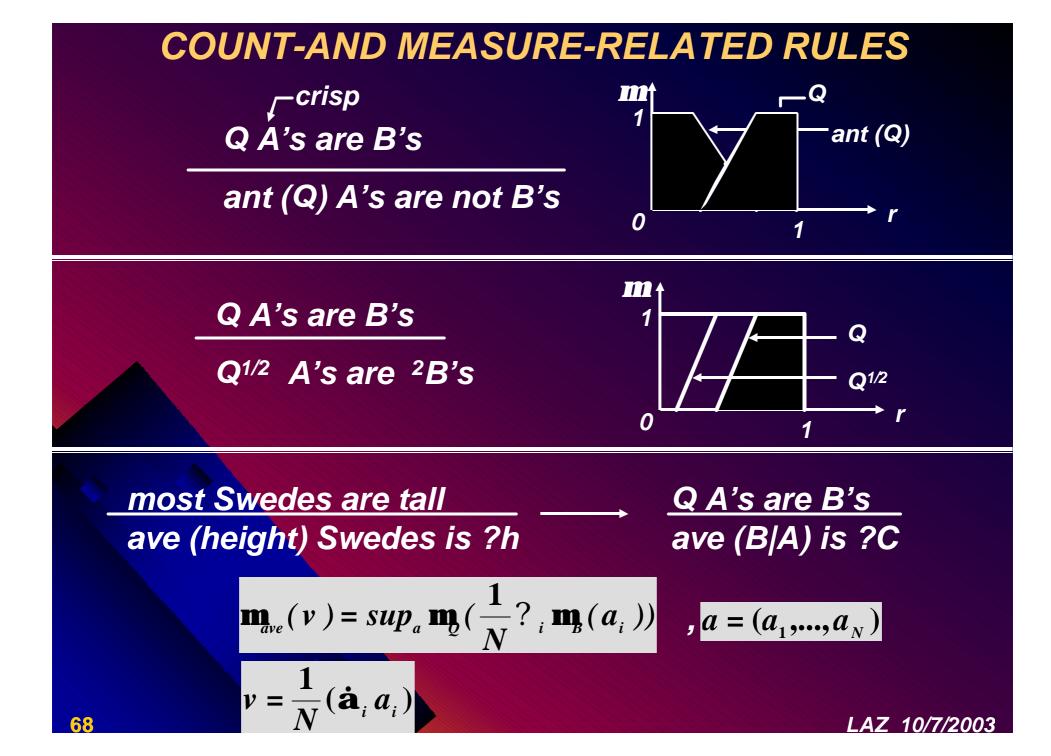












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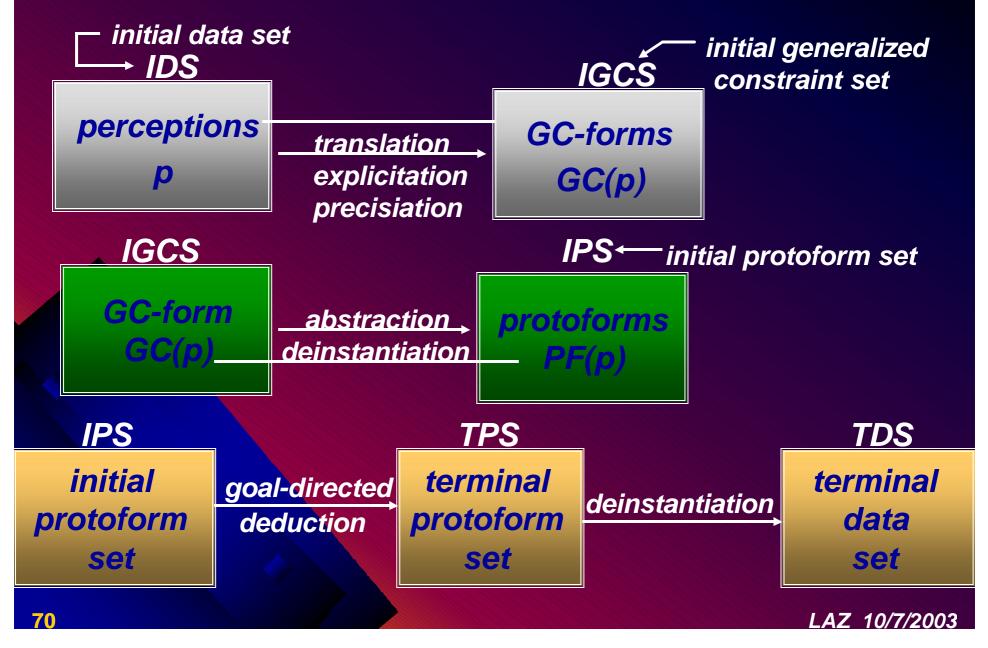
$not(QA's are B's) \longleftrightarrow (not Q) A's are B's$

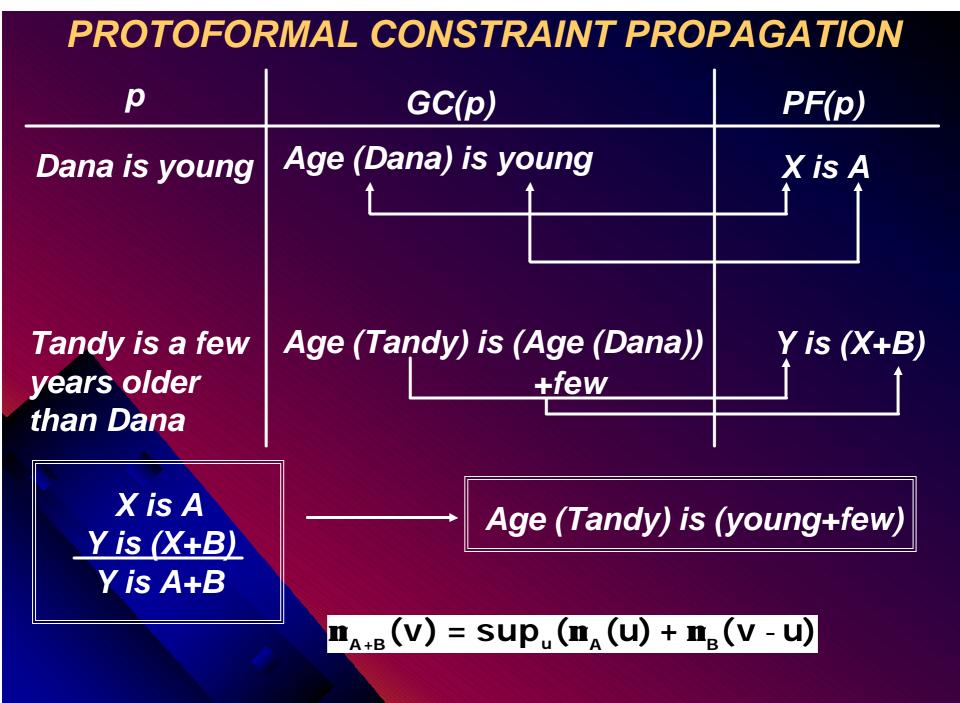
 $\begin{array}{c} Q_1 & A's \ are \ B's \\ \hline Q_2 & (A\&B)'s \ are \ C's \\ \hline Q_1 & Q_2 & A's \ are \ (B\&C)'s \end{array}$

 Q_1 A's are B's Q_2 A's are C's $(Q_1 + Q_2 - 1)$ A's are (B&C)'s



REASONING WITH PERCEPTIONS: DEDUCTION MODULE





THE TALL SWEDES PROBLEM

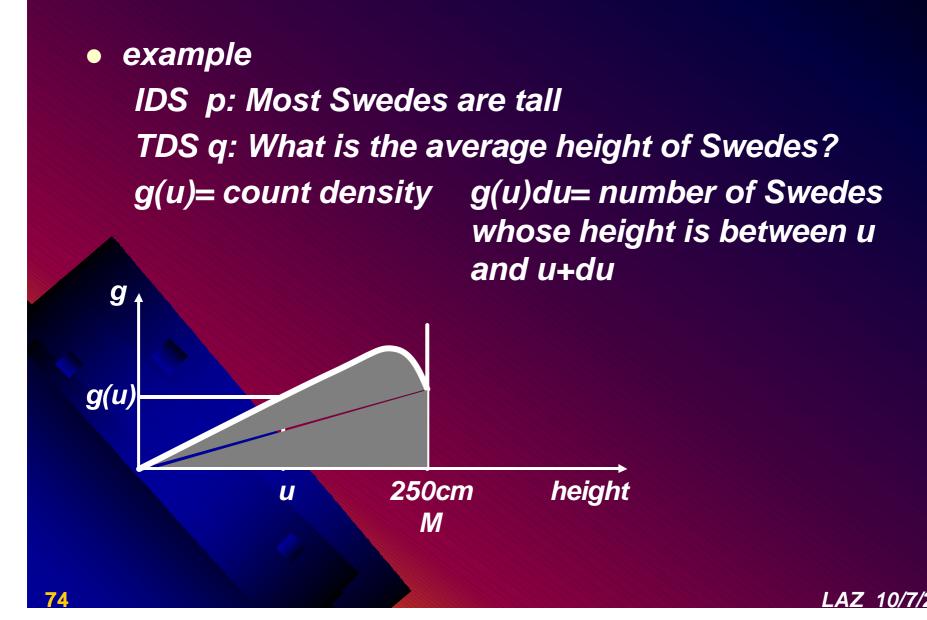
p: most Swedes are tall Q: What is the average height of Swedes? Try $p^* \longrightarrow p^{**}$: Count (B/A) is Q $q^* \longrightarrow q^{**}$: F(C/A) is ?R Swedes height attribute functional of height attribute

answer to q^{**} cannot be inferred from p^{**} level of summarization of p has to be reduced



precisiation
p* = Prop(tall.Swedes/Swedes) is most $q^{\text{precisiation}} q^* = Ave.height is ?R$ abs p^{**} : Prob F(B/A) is ?Q 0* $q^* \xrightarrow{abs} q^{**}$: Ave F(B/A) is ?R protoformal deduction rule symbolic: Prop (F(B/A)) is Q Ave F(B/A) is R computational: $\mu_{ave}(v) = \sup_{a} \mu_{Q}(? \overset{M}{\circ} \mu_{B}(u)g(u)du)$ subject to v = <u></u>?[™]g(u)du





PARTICULARIZATION (LAZ 1975)

P: population of objects R: relation describing P example R: population of Swedes R [Height; weight; age; ...] R*: particularized R R*: [Height is tall]: population of tall Swedes



p → *p*^{*} = Count(Swedes[Height is tall]/Swedes) is most

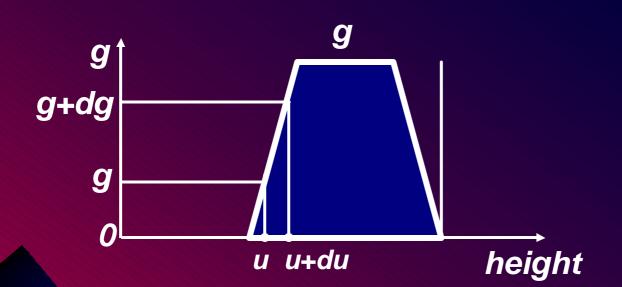
p**: Count(R[A is B]/R) is Q

 $q^* \rightarrow q^{**}$: ? Ave (R[A is B]; A)

rule:

Count(R[A is B]/R) is Q Ave(R[A is B] is ?C





g(u) = height distribution

$$\frac{I}{M}? {}^{M}g(u)\mathbf{m}_{a''}(u)du \text{ is most}$$
$$\frac{I}{M}? {}^{M}g(u)du \text{ is } ?C$$



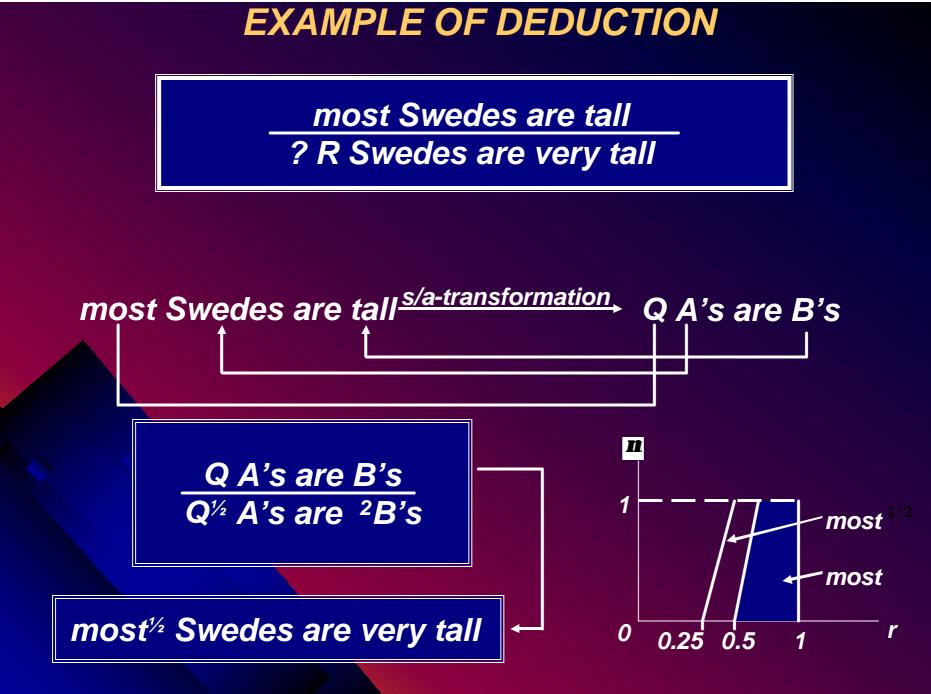


$\mathbf{m}(v) = \sup_{g} \mathbf{m}(? \, {}^{\mathsf{M}}g(u)\mathbf{m}(u)du$

subject to

$$\mathbf{v} = \frac{I}{M} ? \,^{M} g(u) du$$





<u>LAZ 10/7/2003</u>

PROTOFORMAL DEDUCTION THE ROBERT EXAMPLE

 The Robert example is intended to serve as an illustration of protoformal deduction. In addition, it is intended to serve as a test of ability of standard probability theory, PT, to operate on perception-based information

IDS: Usually Robert returns from work at about 6 pm
TDS: What is the probability that Robert is home at about t pm?



SOLUTION

1. Precisiation

p: usually Robert returns from work at about 6 pm p®p*: Prob(Return.Robert.from.work is about.6 pm

is usually)

What is the probability that Robert is home at about t pm?

q® **q***: Prob(Robert.home.at.about.t pm) is ? D

3. Abstraction p*®p**: Prob(X is A) is B q*®q**: Prob(Y is C) is ?D



2.



4. Search in Deduction Database

• desired rule: Prob(X is A) is B Prob(Y is C) is ?D

top-level agent reports that desired rule is not in DDB, but that a variant rule,

Prob(X is A) is B Prob(X is C) is ?D,

is in DDB Can the desired rule be linked to the variant rule?





5. Computation

Prob(X is A) is B Prob(X is C) is ?D

computational part (g: probability density of X)

 $\mu_{D}(u) = sup, (\mu_{A}(? \frac{12}{12} \frac{am}{pm} \mu_{B}(u)g(u)du))$

subject to

$$v = ?_{12 \, pm}^{12 \, am} \mathbf{m}_{B}(u) q(u) du$$

? $_{12 \, pm}^{12 \, am} g(u) du = 1$



6. Search for linkage

• If Robert does not leave his home after returning from work, then

Robert is at home at about.t pm = Robert returns from work at.or.before t pm

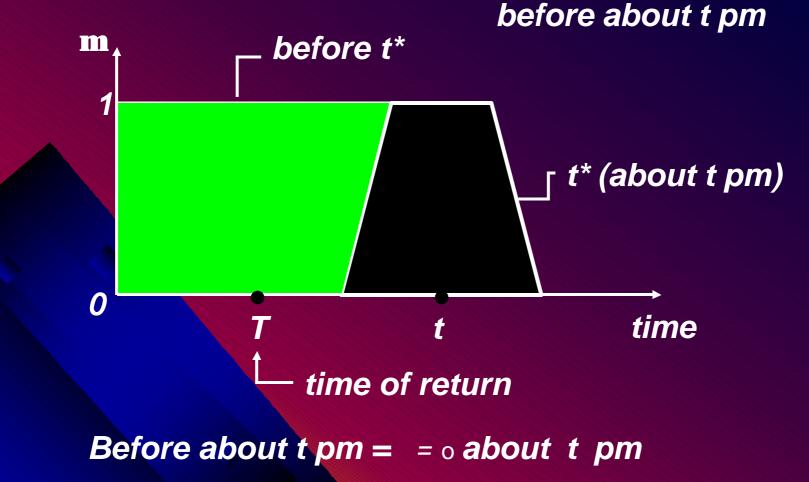
consequently
Y is about t pm = X is £ about.t pm

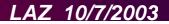


THE ROBERT EXAMPLE

event equivalence

Robert is home at about t pm = Robert returns from work





7. Answer

$$\mathbf{m}_{D}(\mathbf{v}) = \sup_{g} (\mathbf{m}_{usually} (? \overset{12 pm}{12 am} \mathbf{m}_{about.tpm} (\mathbf{u}) \mathbf{g}(\mathbf{u}) d\mathbf{u}))$$

subject to

$$V = ? \frac{12 am}{12 pm} \mu_{about.tpm} (u)g(u)du$$

? $\frac{12 am}{12 pm} g(u)du=1$

8. Instantiation: D = Prob {Robert is home at about t} X = Time (Robert returns from work) $A = 6^*$ B = usually $C = \pounds t^*$



CONCLUSION

- addition of significant question-answering capability to search engines is a complex, open-ended problem
- incremental progress, but not much more, is achievable through the use of bivalent-logicbased methods

 to achieve significant progress, it is imperative to develop and employ techniques based on computing with words, protoform theory, precisiated natural language and computational theory of perceptions

Actually, elementary fuzzy logic techniques are used in many search engines



USE OF FUZZY LOGIC* IN SEARCH ENGINES

Search engine	Fuzzy logic in any form
Excite!	X
Alta Vista	
HotBot	X
Infoseek	X
Lycos	No info
Open Text	
Web Crawler	X
Yahoo	
Google	No info
Northern Light Power	X
Fast Search Advanced	X

* (currently, only elementary fuzzy logic tools are employed)



 But what is needed is application of advanced concepts and techniques which are outlined in this presentation

