A Fuzzy-based Inference Mechanism of Trust for Improved Social Recommenders

July 17, 2012

Renato A. C. Capuruço and Prof. Dr. Luiz F. Capretz PhD candidate/SE, <u>r.capu@uwo.ca</u> University of Western Ontario, Department of Electrical and Computer Engineering London, Ontario, CANADA

Western S Engineering

UMAP 2012 - 3rd International Workshop on Social Recommender July 17, 2012

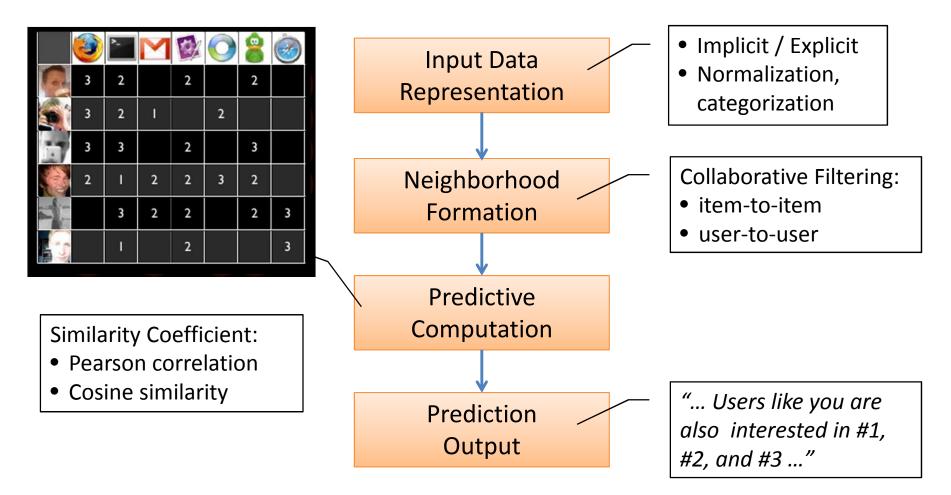
Outline

- Introduction
- Recommender Methodology
- Fuzzy-Trust modeling
- Experiment and results

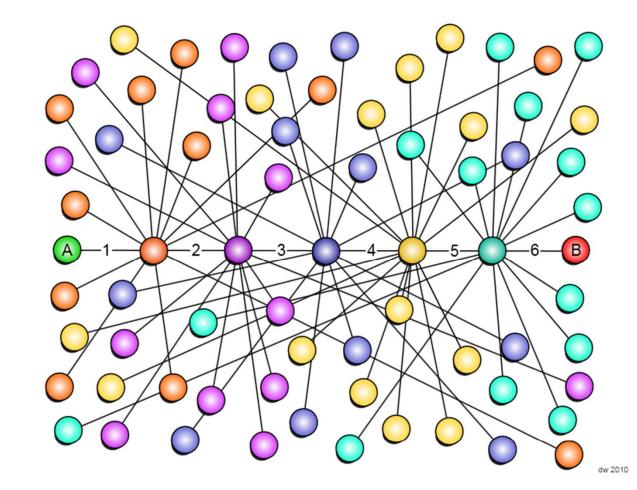
Introduction

- Definition: Information filtering technique that attempts to present information items (movies, books, music, webpages, etc.) that are likely of interest to the user
- Early Applications:
 - Grouplens (Resnick, 1994)
 - Tapestry (Goldberg, 1996)
- Anatomy of Recommender Systems

Recommender Methodology



Western S Engineering

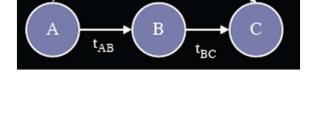


Social Networks complicate Recommenders

Western S Engineering

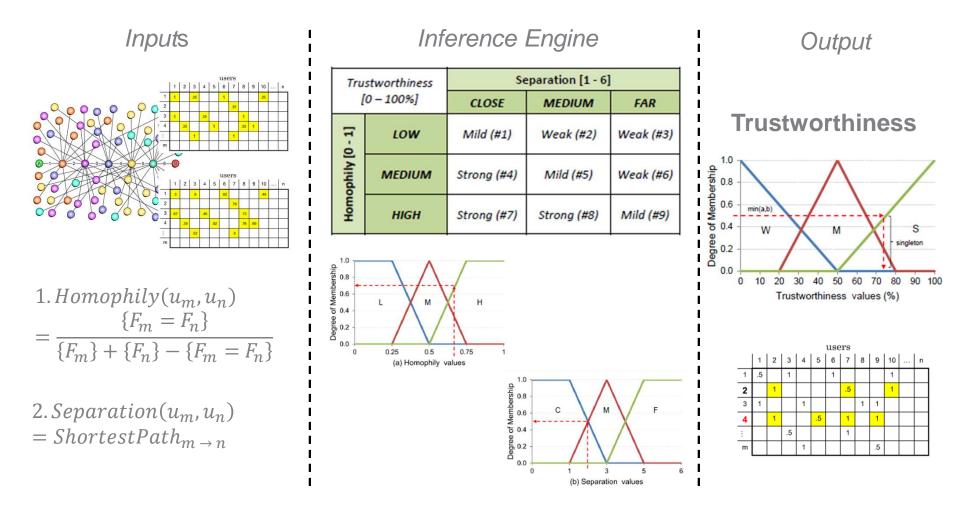
Social Recommenders

- Trust Inference
- Sample Algorithms
 - Advogato (Levien, 2003)
 - Appleseed (Ziegler and Lausen, 2004)
 - TidalTrust (Golbeck, 2006)
 - MoleTrust (Massa and Avesani, 2007)
- Sociological Dimensions
 - <u>Homophily</u> (Lazarsfeld and Merton, 1954) and (McPherson, Smith-Lovin and Cook, 2001)
 - "Chain-links" (Karinthy, 1929), "Small World" problem (Milgram, 1967), and "Six Degrees of <u>Separation</u>" (John Guare, 1990)



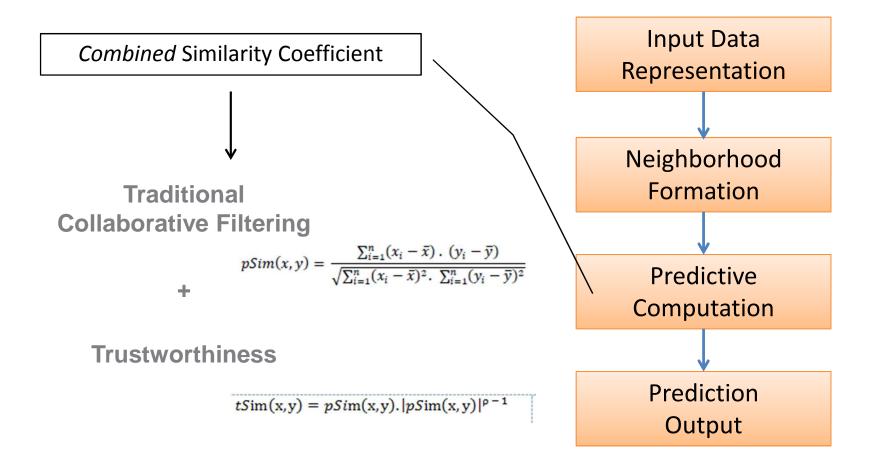
t_{AC}

Fuzzy-Trust Modeling



Western S Engineering

Fuzzy-Trust Social Recommender



Western S Engineering

Experimental Results

Dataset

- MovieLens, etc. → not adequate
- www.facebook.com/rate-a-movie.experiment
- TouchGraph Facebook Browser
- 27 people, 7 movies, 26 ratings



Evaluation metrics and results

$$MAE = \frac{1}{n} \sum_{i=1}^{n} |y_i - \hat{y}_i|$$
$$RMSE = \sqrt{\frac{1}{n} \sum_{i=1}^{n} (y_i - \hat{y}_i)^2}$$

Strategy	MAE	RMSE
Traditional	0.7819	0.9706
Proposed	0.7503	0.9302
Improvement	4.04%	4.16%

Western S Engineering

Conclusions

- Social trust can be an effective way of recommending user-generated content
- Requires methods for inferring Trust
- Proposed Fuzzy Prediction
 - Relevant Social Phenomena metrics
 - Improves current techniques
- Future Work / Challenges
 - extend the recommender strategy to very large social networks ("Too Far", "Too Close" linguistic variables)

Western S Engineering

Merci

• Any questions or comments ?